New Brunswick Public Library Service

STATISTICS 2009 – 2010

New Brunswick Public Libraries and Bookmobiles

New Brunswick
Public Library
Service

New Nouveau Brunswick

New Brunswick Public Libraries and Bookmobiles

Foreword

On behalf of the staff and partners of New Brunswick Public Library Service, I am pleased to present the New Brunswick Public Libraries 2009-2010 Statistics Report. The report covers the period of April 1, 2009 to March 31, 2010.

New Brunswick public libraries are a valued and well-used resource. Usage trends show that more people are using public libraries for more things. More than 300,000 New Brunswickers borrow millions of items every year from our public libraries. New Brunswickers rely on the collection and on staff to help them get answers to hundreds of thousands of reference questions annually. This year, New Brunswickers used NBPLS e-library services over 3 million times, and nearly 180,000 New Brunswickers participated in a variety of library programs that promote reading, lifelong learning, self sufficiency, as well as information and computer literacy.

As the statistics demonstrate, New Brunswick public libraries are a key component of New Brunswick's infrastructure, supporting a culture of learning in New Brunswick.

I would like to take this opportunity to thank our partners and staff for their ongoing commitment to the development and delivery of quality public library service in New Brunswick. Our partnership model is essential to the success of public libraries in New Brunswick.

Sylvie Nadeau
Provincial Librarian and Executive Director
New Brunswick Public Library Service

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Public Library System Overview

In New Brunswick, public library services are offered through a partnership between the provincial government and participating municipalities. New Brunswick Public Library Service (NBPLS) is responsible for the management and development of public library services in the province. NBPLS is part of the New Brunswick Department of Post-Secondary Education, Training and Labour. NBPLS is made up of one provincial office, 5 regional offices, 52 public libraries, 11 public-school libraries and 3 bookmobiles.

Through NBPLS, the provincial government is responsible for strategic planning, general administration, provision and supervision of programs and services, human resources, collection development, cataloguing and processing of materials, management of the provincial catalogue, automation, as well as administrative, operational and professional support. Participating municipalities are responsible for providing and maintaining facilities as well as furnishings and equipment required for the provision of quality public library service.

For public-school libraries, school districts are a third partner, contributing half the salaries, curriculum-related collection development, and providing and maintaining necessary facilities to serve school users. In this type of partnership, participating municipalities have the same responsibilities towards the community as in partnership agreements for public libraries.

Overall, the Provincial government provides approximately 70% of the budget allotted to the provision of public library service in the province, while the contributions of participating municipalities represent about 30%.

The provincial office of NBPLS is responsible for ensuring that the intent of the *New Brunswick Public Libraries Act* is carried out. It manages the provincial budget, sets standards, policies and guidelines, and ensures that they are respected.

The regional offices (Albert-Westmorland-Kent (A-W-K), Chaleur, Haut-Saint-Jean (H-S-J), Fundy and York) manage, supervise and coordinate the provision of public library services and bookmobiles in their individual areas.

Public libraries, public-school libraries, and bookmobiles are responsible for providing direct service to New Brunswickers.

Each library region has a library designated as a resource centre. The resource centre plays a lead role in reference, children's, young adult / adult services, and circulation services for the region.

Each public or public-school library has a library board, with members appointed by the participating municipality or by an association of persons acting as a municipality. The library board oversees the management of the budget allocated by the municipality and ensures that the library facilities are adequate. It also plays a support role by promoting the library in the community and by ensuring that services offered meet the community's needs.

Several times a year, representatives from the public library boards from each region meet in regional forums to discuss common issues. The Regional Directors chair forum meetings. The regional forums elect one representative each to the New Brunswick Public Libraries Board.

Members of the public library boards (trustees) can belong to the New Brunswick Library Trustees Association Inc., an independent organization that promotes public library service in the province and fosters the education and training of library trustees.

The New Brunswick Public Libraries Board consists of five elected representatives, one from each region, plus eight additional members appointed from the public at-large by the Minister responsible for public library service. The Provincial Librarian also serves on the Board as a non-voting member. The Board studies issues, makes recommendations to the Minister, and assists the New Brunswick Public Libraries Foundation.

The New Brunswick Public Libraries Foundation, consisting of ten members, conducts fundraising activities and encourages, facilitates and carries out activities to improve funding for collections and services in public libraries.

For further information regarding the New Brunswick public library system or the information contained within this document, please visit the NBPLS web site at http://www.gnb.ca/publiclibraries or address your inquiries to New Brunswick Public Library Service, P.O. Box 6000, Fredericton, N.B., E3B 5H1. Phone: (506) 453-2354. Email: NBPLS-SBPNB@gnb.ca

New Brunswick Public Library Service

Provincial Office:
P.O. Box 6000
Fredericton, NB E3B 5H1
(506) 453-2354

Provincial Librarian and
Executive Director: Sylvie Nadeau

Library Regions

Albert-Westmorland-Kent (A-W-K)

Regional Director: Tina Bourgeois

Regional Office:
644 Main St., Suite 201
Moncton, NB E1C 1E2
(506) 869-6032

Chaleur

Regional Director: Johanne Jacob (acting)

Regional Office:
113A, Roseberry Street
Campbellton, NB E3N 2G6
(506) 789-6599

Haut-Saint-Jean (H-S-J)

Regional Director: Johanne Jacob

Regional Office:
540 Principale Street
Saint-Basile, NB E7C 1J5
(506) 263-3426

Fundy

Regional Director: Ian Wilson

Regional Office:
1 Market Square
Saint John, NB E2L 4Z6
(506) 643-7220

York

Regional Director: Jill Foster

Regional Office:
4 Carleton St.
Fredericton, NB E3B 5P4
(506) 453-5380

Achievements

We are pleased to offer an overview of our achievements for 2009-2010. These achievements are in addition to the many local initiatives such as story hours, guest speakers, author visits, special programs, etc.

Use of Public Libraries and Bookmobiles

- Answered 219,535 requests for information.
- Served 321,217 members of public libraries (44.0% of New Brunswickers).
- Library patrons borrowed or consulted 4,148,718 items through their public library or bookmobiles.
- Library patrons used 322 public access computers 293,390 times.
- 178,243 people took part in 11,598 programs such as story hours, lectures, "Babies in the library", book clubs and author visits offered in public libraries.
- 10,223 young people read 251,742 books as part of the annual Summer Reading Club.
- 3,139,224 uses were made of NBPLS online services.

Public Services

- NBPLS received a grant from the Joint Aboriginal Development Fund (JADF) through the Aboriginal Youth Internship Program to hire an Aboriginal Services Librarian Intern to develop a strategy and action plan to better serve Aboriginal people in the Province. The goal is to provide more culturally relevant services, programs, and collections thanks to the efforts of the Aboriginal Services Librarian.
- A province-wide service model has been developed to better serve people with print disabilities. The focus of the service will be on providing access to alternative format collections and access to adaptive technology computer workstations. A pilot project will be held in 9 libraries in the coming months.
- A public survey on open hours was completed through a professional marketing firm. The result will assist in the development of new guidelines for open hours.

Libraries and Bookmobiles

- NBPLS opened two new public libraries, in Cap-Pelé and in Rogersville.
- A new provincial bookmobile service model was implemented comprised of three bookmobiles (North, South-East and South-West) serving the whole province from two regional offices (Chaleur and York).

Provincial Statistics - Summary

	2009-2010	2008-2009
Provincial Population[1]	729,997	729,997
Population Served† by All Service Points	546,520	513,577
Percentage of Population Served	74.9%	70.4%
Total Membership†	321,217	331,572
Total Membership as Percentage of Total Population	44.0%	45.4%
Number of Library Regions	5	5
Number of Public Libraries	52	50
Number of Public-School Libraries	11	11
Number of Bookmobiles†	3	3
Number of Bookmobile Stops	126	117
Total Circulation†	2,676,592	2,577,087
Circulation per Membership	8.33	7.77
In-House Use	1,472,126	1,417,398
Usage per Membership†	12.92	12.05
Total Holdings†	1,902,311	1,983,712
Total Holdings per Capita[2]	2.61	2.72
Total Budget Allocation[3] †	$14,134,449.00	$13,833,000.00
Total Budget Allocation per Capita	$19.36	$18.95
Municipal Contribution†	$7,852,322.01	$4,834,707.72
Total School District Contribution†	$624,112.93	$655,104.08
Municipal contribution per capita[3]	$10.76	$6.62
Titles Catalogued - New Materials and Donations	35,253	40,016

1 Population figures based on 2006 Census of Canada.
2 Per capita figures are calculated based on the provincial population.
3 Includes New Brunswick Public Library Service budget, which includes the budget allocated to the provincial office and the five regions. Also includes the provincial estimated revenue from fines in the amount of $240,000, distributed at the beginning of the year among the 5 library regions from the provincial office.

† See Appendix A for definitions.

Provincial Programs

	2009-2010	2008-2009
Summer Reading Club[1†]		
Children Registered	10,223	10,226
Books Read	251,742	252,101
Hackmatack Program[†]		
Children Registered	1,010	932
Babies in the Library[2†]		
Participants	4,917	5,470

E-library Services

	2009-2010	2008-2009
Full-Text Periodicals Available Online	3,618	not reported
Licensed Electronic Reference Tools[†]	9	7
Public Access Computers[†]	322	316
Public Access Computer Use[†]	293,390	296,489
Visits to the NBPLS Website[†]	2,421,458	2,581,192
Online Renewal of Loans[†]	265,975	208,976
Visits to the Virtual Reference Library[†]	247,618	436,276
Visits to the Vision Online Catalog[†]	451,084	337,381
Use of Quaestio Virtual Reference Service[3†]	707	650

1 Includes figures for the Read to Me pre-school reading program (see Appendix A for definitions).
2 Participants include the babies, their older siblings in attendance as well as their parents or caregivers.
3 Reflects the number of email exchanges through Quaestio, our email virtual reference service.
† See Appendix A for definitions.

Grants† Received by NBPLS in 2009-2010

Employment of Recent Graduate $9,000.00

Funds granted by the Canadian Library Association to hire a recent graduate to conduct research on library services to people with print disabilities

Employment of Recent Graduate $46,419.00

Funds granted by the Joint Aboriginal Development Fund through the Aboriginal Youth Internship Program to hire an Aboriginal Services Librarian Intern to develop a strategy and action plan to better serve Aboriginal people in the Province. Funds ($17,579.60) were also allocated to collection development.

Employment of Recent Graduate $15,000.00

Funds granted by the Equal Employment Opportunity Program to hire an MLIS graduate who is a First Nations person.

Library Collections for Adult Learners $100,000.00

Funds granted by the Canada - New Brunswick Labour market Agreement for the purchase of library collections to support adult learners and adult literacy.

Library Collections for Children $5,000.00

Funds donated by Caisses populaires to purchase French books linked to the theme of the Summer Reading Club 2009 (the people and cultures of the world).

Priority Employment Project 2009[1]

Program	Number of Students	Number of Weeks	Salaries[2]
Summer Reading Club	75	900	$277,312.50

Contribution of the New Brunswick Public Libraries Foundation

$633,706.19 The total amount allocated to the library regions by the New Brunswick Public Libraries Foundation. This amount is not necessarily spent in the same fiscal year.

1 Student positions awarded by the Department of Post-Secondary Education, Training and Labour through the Priority Employment Project and a special allocation of funds.

2 Estimated total value of student positions based on the pay rate of $8.50 per hour for 36.25 hours per week.

† See Appendix A for definitions.

Provincial Office

Library Positions[1]	
Professional† - Full-time†	12.00
Professional - Part-time†	0.00
Para-professional† - Full-time	13.00
Total	25.00

Budget	$1,987,355.00
Fines[2]	$172,580.55

Expenditures	
Salaries & Benefits†	$1,396,431.46
Collection Development[3†]	$150,522.59
Operations†	$783,265.23
Total	**$2,330,219.28**

Library Science Professional Collection[4] – Holdings	A-W-K	Provincial Office
Books†	7,495	479
Periodicals†	49	64
Sound Recordings†	115	4
Video Recordings (DVDs and Video Cassettes)†	13	20
Total Holdings	7,672	567

Library Science Professional Collection – Circulation	A-W-K	Provincial Office
Holds†	1,071	369
Total Circulation	2,525	1,032
Interlibrary Loans†	0	6

Technical Services	
Titles Catalogued - New Materials and Donations	35,253

1 Includes permanent positions only. A team of 5 Technical Support Analysts (TSAs) who work in the regions are included in the Provincial Office in the paraprofessional category. Does not include summer students, casuals, etc.

2 The provincial estimated revenue from fines in the amount of $240,000 was distributed at the beginning of the year among the 5 library regions from the provincial office.

3 This figure includes the annual purchase of licenses that allow access to electronic reference tools in libraries and through the NBPLS website (see page 21). This figure also includes additional money that was allocated to the library regions for collection development during the year, as well as money allocated to the provincial professional collection, books for the Hackmatack program and gifts of library materials presented to commemorate library anniversaries.

4 This figure is lower than usual due to harmonization of electronic resources licenses with the fiscal year.

† See Appendix A for definitions.

Library Regions

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Service Modes						
Number of Public Libraries	16	11	8	10	7	52
Number of Public-School Libraries	0	0	2	2	7	11
Number of Bookmobiles[1]	0	1	0	0	2	3
Deposits†	210	38	39	134	130	551

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Population						
Population Served	150,367	90,843	133,142	43,744	128,424	546,520
Total Regional Population[2]	199,929	114,478	166,890	91,352	157,348	729,997
Percentage of Population Served	75.2%	79.4%	79.8%	47.9%	81.6%	74.9%

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Library Positions (Library Regions)[3]						
Professional						
Full-time	11.00	11.00	13.00	9.00	15.00	59.00
Part-time	0	0	0	0	0	0
Para-professional						
Full-time	32.00	25.00	25.00	29.00	43.00	154.00
Part-time	6.50	4.00	11.50	4.00	4.00	30.00
Total	49.50	40.00	49.50	42.00	62.00	243.00

1 Starting on September 14, 2009, a new service model was implemented: Bookmobile North (operating from Campbellton), and Bookmobile South (operating from Fredericton). Bookmobile South is actually made up of two bookmobiles: Bookmobile South East and Bookmobile South West.

2 Based on 2006 Census of Canada.

3 Includes permanent positions only, including bookmobile employees and public-school library employees (50% of the salary cost for public-school library employees is contributed by school districts.) Does not include temporary staff (employees working on projects, summer students, etc.).

† See Appendix A for definitions.

Finances

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Revenue						
Budget Allocation	$2,626,001.00	$2,208,545.00	$2,406,410.00	$2,174,720.00	$2,731,418.00	$12,147,094.00
Other Revenue						
Fees/Other[1]	$6,193.49	$6,160.90	$8,150.80	$6,289.66	$8,790.62	$35,585.47
Fines	$32,413.97	$26,563.95	$43,434.56	$22,972.10	$47,195.97	$172,580.55
Total Revenue	**$2,664,608.46**	**$2,241,269.85**	**$2,457,995.36**	**$2,203,981.76**	**$2,787,404.59**	**$12,355,260.02**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Expenditures						
Salaries & Benefits[2]	$2,289,529.67	$1,837,068.52	$2,191,104.73	$1,927,724.54	$2,403,335.61	$10,648,763.07
Collection Development - Total (Regions)[3]	$140,080.49	$222,847.42	$105,970.61	$123,556.73	$151,154.28	$743,609.53
Collection Development - Regular Budget†	$101,152.00	$101,152.00	$101,152.00	$101,152.00	$101,152.00	$505,760.00
Collection Development - Operational & Salary Savings†	$38,928.49	$121,695.42	$4,818.61	$22,404.73	$50,002.28	$237,849.53
Operations	$215,048.56	$173,844.92	$107,162.83	$149,857.45	$210,825.99	$856,739.75
Total Expenditures	**$2,644,658.72**	**$2,233,760.86**	**$2,404,238.17**	**$2,201,138.72**	**$2,765,315.88**	**$12,249,112.35**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Partners Spending[4]						
Municipal Contribution	$4,587,632.28	$610,130.87	$1,197,956.75	$579,120.51	$877,481.60	$7,852,322.01
School District Contribution - Operations / Collections†	$0	$0	$18,107.87	$27,399.77	$82,019.41	$127,527.05
School District Recoveries†	$0	$0	$115,055.37	$49,050.16	$332,480.35	$496,585.88

1 This figure does not include the provincial estimated revenue from fines in the amount of $240,000, which was distributed in advance by the provincial office to each region as part of their budget allocation.
2 Salary figures do not include salary costs contributed by school districts (School District Recoveries).
3 Includes collection development expenditures from both the regular budget and from operational & salary savings.
4 Municipal and School District Contributions reflect the partner's spending in their areas of responsibility. The figures are reported as submitted by partners. These contributions are not included in the Total Revenue line.
† See Appendix A for definitions.

Expenditures[1]

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Total Salary Expenditures as Percentage of Total Expenditures	86.6%	82.2%	91.1%	87.6%	86.9%	86.9%
Total Collection Development Expenditures as Percentage of Total Expenditures	5.3%	10.0%	4.4%	5.6%	5.5%	6.1%
Total Collection Development Expenditures Per Capita By Region[2]	$0.7	$1.9	$0.6	$1.4	$1.0	$1.0
Total Operations Expenditures as Percentage of Total Expenditures	8.1%	7.8%	4.5%	6.8%	7.6%	7.0%

1 Expenditure and percentage figures on this page are calculated based on the budget allocated by the Province to the five library regions (see page 31).

2 Total per capita figures are calculated based on the total provincial population. Expenditure per capita figures at the regional level are calculated based on the total population of each region.

Collection Development

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL	PER CAPITA[1]
Collection Development - Regular Budget	$101,152.00	$101,152.00	$101,152.00	$101,152.00	$101,152.00	$505,760.00	$0.69
Collection Development - Operational & Salary Savings	$38,928.49	$121,695.42	$4,818.61	$22,404.73	$50,002.28	$237,849.53	$0.33
Collection Development - Provincial Office Expenditures[2]	$27,569.74	$23,268.29	$43,768.29	$22,147.96	$33,768.29	$150,522.59	$0.21
Collection Development - Donations & Grants[3]	$113,711.91	$69,053.68	$308,267.22	$126,616.77	$167,551.19	$785,200.77	$1.08
Collection Development - New Brunswick Public Libraries Foundation Funding Allocation[4]	$59,335.35	$76,004.11	$94,381.76	$118,563.22	$74,685.38	$422,969.82	$0.58
Provincial Level Grant - Amount	$24,515.92	$24,515.92	$24,515.92	$24,515.92	$24,515.92	$122,579.60	$0.17
Collection Development Contributions from All Sources†	$365,213.41	$415,689.42	$576,903.80	$415,400.60	$451,675.06	$2,224,882.31	$3.05

1 Total per capita figures are calculated based on the total provincial population.

2 This figure includes the annual purchase of licences ($42,060.22) for electronic reference tools available through the NBPLS website. This figure also includes the additional sum of $86,681.12 allocated to the library regions for collection development during the year as well as $21,781.25 allocated to the provincial professional collection, books for the Hackmatack program and gifts of library materials presented to commemorate library anniversaries.

3 Includes public donations (cash), donations to the Adopt-A-Book program and grants received by each library region and library.

4 Actual expenditure on collections by the New Brunswick Public Libraries Foundation differs from the amount allocated as not all funds allocated to the region in a fiscal year are spent in the same fiscal year. An important portion of the allocation is based on the wishes of donors.

† See Appendix A for definitions.

Community Support†

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Volunteer Hours	3,467.00	1,053.00	6,996.75	3,506.00	3,594.50	18,617.25
Number of Volunteers	97	73	269	268	164	871
Number of Board Members	113	74	84	99	96	466

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Donations and Grants† - Library Collections						
Cash	$51,262.28	$11,151.70	$80,960.76	$33,985.17	$41,593.66	$218,953.57
In Kind†	$56,700.00	$46,185.00	$184,140.00	$86,355.00	$119,489.63	$492,869.63
Adopt-a-Book Program†	$5,749.63	$2,416.98	$6,929.45	$3,004.10	$6,467.90	$24,568.06
Grants†	$0	$9,300.00	$36,237.01	$3,272.50	$0	$48,809.51
Total - Donations - Library Collections	$113,711.91	$69,053.68	$308,267.22	$126,616.77	$167,551.19	$785,200.77

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Other Donations and Grants						
Cash	$3,112.10	$4,508.42	$27,856.76	$4,078.20	$25,766.68	$65,322.16
In Kind†	$0	$600.00	$3,259.28	$1,577.00	$2,435.09	$7,871.37
Grants	$9,326.00	$4,238.96	$29,855.00	$18,110.50	$0	$61,530.46
Total - Other Donations	$12,438.10	$9,347.38	$60,971.04	$23,765.70	$28,201.77	$134,723.99
Total Contributions	$126,150.01	$78,401.06	$369,238.26	$150,382.47	$195,752.96	$919,924.76

† See Appendix A for definitions.

Holdings

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Books - English						
Juvenile	65,162	27,990	107,344	60,827	139,098	400,421
Young Adult	5,975	2,713	11,283	6,038	15,550	41,559
Adult	132,591	52,521	237,456	89,801	231,332	743,701
Subtotal	**203,728**	**83,224**	**356,083**	**156,666**	**385,980**	**1,185,681**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Books - French						
Juvenile	79,340	87,434	18,380	55,361	43,390	283,905
Young Adult	5,962	5,989	1,543	4,016	2,754	20,264
Adult	60,273	83,187	17,599	58,169	26,826	246,054
Subtotal	**145,575**	**176,610**	**37,522**	**117,546**	**72,970**	**550,223**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Books - Bilingual	4,376	1,401	4,213	2,168	1,640	13,798
Books - Other Languages	115	3	2,696	146	5,357	8,317
Total Books	**353,794**	**261,238**	**400,514**	**276,526**	**465,947**	**1,758,019**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Non-Book Materials†						
Periodicals (Titles)	790	324	449	504	583	2,650
Sound Recordings†	7,375	3,396	12,403	10,586	28,151	61,911
Microforms[1†]	1,566	317	1,375	1,016	2,105	6,379
Videocassettes[2†]	5,906	2,201	9,267	4,665	8,799	30,838
Talking Books†	266	331	1,879	440	2,524	5,440
DVDs†	3,862	1,984	6,240	6,344	8,642	27,072
Other Materials†	1,330	1,871	2,506	1,671	1,624	9,002
Total Non-Book Materials	21,095	10,424	34,119	25,226	52,428	143,292
Total Holdings	**374,889**	**271,662**	**434,633**	**301,752**	**518,375**	**1,901,311**

1 The number of microforms includes the number of catalogued microfiche and microfilm.
2 As of 2006, video recordings in VHS are labeled as video cassettes.
† See Appendix A for definitions.

Membership

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Juvenile	17,097	11,226	17,778	12,090	16,744	74,935
Adult	58,320	33,054	61,459	32,917	60,532	246,282
Total	**75,417**	**44,280**	**79,237**	**45,007**	**77,276**	**321,217**

Circulation

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Books - English						
Juvenile	92,900	24,122	131,410	57,975	184,422	490,829
Young Adult	8,646	5,035	18,249	7,595	25,184	64,709
Adult	173,770	62,682	284,280	129,119	317,711	967,562
Subtotal	**275,316**	**91,839**	**433,939**	**194,689**	**527,317**	**1,523,100**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Books - French						
Juvenile	155,730	119,033	25,317	101,061	70,230	471,371
Young Adult	5,528	8,903	1,182	7,440	3,124	26,177
Adult	42,637	94,586	7,351	59,156	10,231	213,961
Subtotal	**203,895**	**222,522**	**33,850**	**167,657**	**83,585**	**711,509**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Books - Bilingual	457	238	138	734	454	2,021
Books - Other Languages	119	189	1,201	114	1,481	3,104
Total Books	479,787	314,788	469,128	363,194	612,837	2,239,734

Circulation cont'd

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Non-Book Materials						
Periodicals	15,097	9,801	18,271	13,533	31,238	87,940
Sound Recordings	9,245	3,946	20,485	9,821	52,623	96,120
Talking Books	98	7	249	114	2,226	2,694
Video Cassettes	8,190	2,120	16,742	8,376	18,852	54,280
DVDs	25,322	9,674	36,514	34,143	78,071	183,724
Other Materials	2,023	2,817	2,457	1,948	2,855	12,100
Total Non-Book Materials	59,975	28,365	94,718	67,935	185,865	436,858
Total Circulation	539,762	343,153	563,846	431,129	798,702	2,676,592

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Circulation Per						
Membership	7.16	7.75	7.12	9.58	10.34	8.33
Item	1.44	1.26	1.30	1.43	1.54	1.41
Book	1.36	1.20	1.17	1.31	1.32	1.27

Services

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Interlibrary Loans - Borrowed						
Within New Brunswick	245	62	284	143	97	831
Outside New Brunswick	169	408	426	239	327	1,569
Outside Canada	0	0	0	3	1	4
Total	**414**	**470**	**710**	**385**	**425**	**2,404**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Interlibrary Loans - Loaned						
Within New Brunswick	2	0	5	0	5	12
Outside New Brunswick	55	11	231	33	204	534
Outside Canada	0	0	0	0	0	0
Total	**57**	**11**	**236**	**33**	**209**	**546**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Holds and Reference Questions						
Holds†	53,726	33,132	41,008	47,717	59,264	234,847
Reference Questions†	35,929	30,354	62,193	37,860	53,199	219,535

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Visits†						
Number of Visits	225	120	1,525	398	2,105	4,373
Number Participants	4,129	2,079	22,201	7,156	37,435	73,000

† See Appendix A for definitions.

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Programs† (Juvenile)						
Number of Programs	1,254	1,379	3,073	1,256	1,797	8,759
Number of Participants	17,261	19,666	56,336	20,524	33,553	147,340
Programs (Young Adult)						
Number of Programs	44	57	99	104	119	423
Number of Participants	292	344	869	1,468	2,598	5,571
Programs (Adult)						
Number of Programs	320	451	656	577	412	2,416
Number of Participants	3,130	5,364	4,217	6,919	5,702	25,332
Total Programs	**1,618**	**1,887**	**3,828**	**1,937**	**2,328**	**11,598**
Total Participants	**20,683**	**25,374**	**61,422**	**28,911**	**41,853**	**178,243**

† See Appendix A for definitions.

Bookmobiles[1]

Bookmobile	Employee in Charge
Bookmobile North	Sarah Kilfoil (Acting)
Bookmobile South East	Marc Gathercole (Acting)
Bookmobile South West	Maria Whitlock

	North	South East	South West	TOTAL
Number of Stops	47	30	49	126

	North	South	TOTAL
Membership			
Juvenile	151	173	324
Adult	657	914	1,571
Total Membership	**808**	**1,087**	**1,895**

Holdings

	North	South	TOTAL
Books - English			
Juvenile	2,422	6,495	8,917
Young Adult	161	474	635
Adult	3,912	13,880	17,792
Subtotal	**6,495**	**20,849**	**27,344**

	North	South	TOTAL
Books - French			
Juvenile	4,728	4,054	8,782
Young Adult	213	403	616
Adult	3,734	2,640	6,374
Subtotal	**8,675**	**7,097**	**15,772**

	North	South	TOTAL
Books - Bilingual	28	62	90
Books - Other Languages	0	13	13
Total Books	15,198	28,021	43,219
Total Non-Book Materials	16	56	72
Total Holdings	15,214	28,077	43,291

1 Starting on September 14, 2009, a new service model was implemented: Bookmobile North (operating from Campbellton), and Bookmobile South (operating from Fredericton). Bookmobile South is actually made up of two bookmobiles: Bookmobile South East and Bookmobile South West.

Circulation

	North	South	TOTAL
Books - English			
Juvenile	374	6,419	6,793
Young Adult	65	768	833
Adult	3,086	27,194	30,280
Subtotal	**3,525**	**34,381**	**37,906**

	North	South	TOTAL
Books - French			
Juvenile	3,312	246	3,558
Young Adult	278	13	291
Adult	4,827	219	3,849
Subtotal	**8,417**	**478**	**8,895**

	North	South	TOTAL
Books - Bilingual	9	16	25
Books - Other Languages	5	1	6
Total Books	11,956	34,876	46,832
Total Non-Book Materials	1,905	5,666	7,571
Total Circulation	13,861	40,542	54,403

Public Libraries

Albert-Westmorland-Kent Library Region

Location	Name	Employee in Charge
Bouctouche	Gérald Leblanc Public Library	Jason Savoie (Acting)
Cap-Pelé	Cap-Pelé Public Library	Michele-Ann Goguen
Dieppe	Dieppe Public Library	Nathalie Brun (Acting)
Dorchester	Dorchester Public Library	Krista Johansen
Hillsborough	Hillsborough Public Library	Barb Alcorn
Memramcook	Memramcook Public Library	Jocelyne LeBlanc
Moncton	Moncton Public Library	Chantale Bellemare
Petitcodiac	Petitcodiac Public Library	Cathy MacDonald
Port Elgin	Port Elgin Public Library	Kathleen Grigg
Richibucto	Richibucto Public Library	Annie Savoie (Acting)
Riverview	Riverview Public Library	Lynn Cormier
Rogersville	Rogersville Public Library	Danielle Doucet (Acting)
Sackville	Sackville Public Library	Allan Alward
Saint-Antoine	Saint-Antoine Public Library	Paulette Léger
Salisbury	Salisbury Public Library	Margaret Crosthwaite
Shediac	Shediac Public Library	Gabrielle LeBlanc

Chaleur Library Region

Location	Name	Employee in Charge
Atholville	Atholville Public Library	Nicole Richard
Bas-Caraquet	Bas-Caraquet Public Library	Mylène May Gionet (Acting)
Bathurst	Smurfit-Stone Public Library	Julie LeFrançois
Beresford	Mgr-Robichaud Public Library	Araya Yohannes Bekele
Campbellton	Campbellton Centennial Library	Jocelyn Paquette
Caraquet	Mgr-Paquet Public Library	Carole Hébert
Dalhousie	Dalhousie Centennial Library	Sandra Babin
Lamèque	Lamèque Public Library	Jeanne-Mance Noël
Petit-Rocher	Petit-Rocher Public Library	Sonia Frenette
Shippagan	Laval-Goupil Public Library	Pauline Godin
Tracadie-Sheila	Tracadie-Sheila Public Library	Sarah Kilfoil (Acting)

Fundy Library Region

Location	Name	Employee in Charge
Campobello	Campobello Public Library	Stephanie Milbury
Grand Manan*	Grand Manan Library	Kendra Neves
Kennebecasis	Kennebecasis Public Library	Leslye McVicar
Saint John*	Le Cormoran Library	Mireille Mercure
Saint John	Saint John Free Public Library	Joann Hamilton-Barry
Saint John	East Branch Public Library	Emily King
Saint John	West Branch Public Library	Robin Sexton-Mayes
St. Andrews	Ross Memorial Library	Lesley Wells
St. Stephen	St. Croix Public Library	Elva Hatt
Sussex	Sussex Regional Library	Fennella Brewer

Haut-Saint-Jean Library Region

Location	Name	Employee in Charge
Edmundston	Mgr. W.J. Conway Public Library	Robert Daigle
Florenceville	Andrew and Laura McCain Public Library	Julie Craig
Grand Falls	Grand Falls Public Library	Emilie Lefrançois
Hartland	Dr. Walter Chestnut Public Library	Jean Haywood
Kedgwick	Kedgwick Public Library	Louise Lang-Levesque
Nackawic*	Nackawic Public-School Library	Paulette Tonner
Perth-Andover	Perth-Andover Public Library	Tammie Wright
Plaster Rock*	Plaster Rock Public-School Library	Carolyn Knowlton
Saint-François	Mgr. Plourde Public Library	Bertin Nadeau
Saint-Léonard	Dr. Lorne J. Violette Public Library	Nathalie Nadeau-Plourde
Saint-Quentin	La Moisson Public Library	Hélène DuRepos-Thériault
Woodstock	L.P. Fisher Public Library	Jonathan Tait

* Public-School Library

York Library Region

Location	Name	Employee in Charge
Boiestown*	Boiestown Community-School Library	Gail Ross
Chipman	Chipman Public Library	Krista Blyth
Doaktown*	Doaktown Community-School Library	Belva Brown
Fredericton*	Dr. Marguerite Michaud Library	Françoise Caron
Fredericton	Fredericton Public Library	Brian Steeves
Fredericton*	Nashwaaksis Public School Library	Candace Hare
Harvey*	Harvey Community Library	Joanne Cole
McAdam	McAdam Public Library	Julian Christie (Acting)
Minto	Minto Public Library	Mary Lambropoulos
Miramichi	Chatham Public Library	Jennifer Wilcox (Acting)
Miramichi	Newcastle Public Library	Catherine Reid
Miramichi	Médiathèque Père Louis Lamontagne	Geneviève Thériault
Oromocto	Oromocto Public Library	Muriel M. Morton
Stanley	Stanley Community Library	Kelly Dickinson

* Public-School Library

Albert-Westmorland-Kent Library Region

	Population Served	Size[1]	Hours Open per week	Number of employees[2]	Holdings	Memberships
Bouctouche	2,383	167.00	30.00	2.00	14,087	1,773
Cap-Pelé	2,279	495.00	30.00	2.00	9,764	451
Dieppe	18,565	800.00	34.00	3.00	25,822	5,700
Dorchester	1,119	135.00	15.00	0.50	9,267	331
Hillsborough	1,292	42.00	30.00	1.00	5,883	930
Memramcook	4,638	325.00	28.50	1.00	14,271	1,276
Moncton	64,128	3,344.00	50.00	16.00	140,256	42,296
Petitcodiac	1,368	150.00	29.00	1.00	11,947	1,254
Port Elgin	451	52.00	30.00	1.00	6,307	676
Richibucto	1,290	223.00	29.00	2.00	16,234	2,436
Riverview	17,832	353.00	37.00	3.00	22,902	5,838
Rogersville	1,247	244.00	30.00	1.00	4,402	287
Sackville	5,411	427.00	30.00	1.00	15,092	2,452
Saint-Antoine	1,546	250.00	30.00	2.00	14,725	1,812
Salisbury	2,036	169.00	30.00	1.00	14,490	2,029
Shediac	5,497	303.00	34.00	3.00	40,936	5,467

Chaleur Library Region

	Population Served	Size[1]	Hours Open per week	Number of employees[2]	Holdings	Memberships
Atholville	1,317	385.00	32.50	1.00	13,425	1,386
Bas-Caraquet	1,471	125.00	32.50	1.50	14,515	941
Bathurst	12,714	867.00	41.00	4.00	41,323	9,637
Beresford	4,264	274.00	32.50	2.00	21,130	3,480
Campbellton	7,384	719.00	42.00	8.50	45,594	7,982
Caraquet	4,156	348.00	32.50	2.00	19,210	3,513
Dalhousie	3,676	719.00	32.50	2.50	32,365	4,095
Lamèque	1,422	324.00	32.50	1.50	13,128	1,800
Petit-Rocher	1,949	212.00	32.50	2.00	16,071	2,618
Shippagan	2,754	418.00	32.50	2.00	13,046	2,382
Tracadie-Sheila	4,474	278.00	32.00	2.00	19,048	5,629

1 Square Meters.
2 Includes permanent positions only. Does not include summer students, casuals, etc.

Albert-Westmorland-Kent Library Region

	English Books Circulation	French Books Circulation	All Other Materials[1] Circulation	Total Circulation	Circulation per Membership
Bouctouche	3,517	7,726	633	11,876	6.70
Cap-Pelé	1,636	5,470	183	7,289	16.16
Dieppe	12,229	47,906	7,497	67,632	11.87
Dorchester	3,034	4	637	3,675	11.10
Hillsborough	8,540	26	696	9,262	9.96
Memramcook	1,687	9,783	892	12,362	9.69
Moncton	153,047	69,741	33,958	256,746	6.07
Petitcodiac	10,340	57	785	11,182	8.92
Port Elgin	5,050	43	565	5,658	8.37
Richibucto	10,511	7,421	1,463	19,395	7.96
Riverview	14,855	570	1,499	16,924	2.90
Rogersville	1,661	2,362	250	4,273	14.89
Sackville	8,491	388	1,188	10,067	4.11
Saint-Antoine	4,036	16,230	1,101	21,367	11.79
Salisbury	11,209	327	1,441	12,977	6.40
Shediac	23,368	35,740	7,412	66,520	12.17

Chaleur Library Region

	English Books Circulation	French Books Circulation	All Other Materials[1] Circulation	Total Circulation	Circulation per Membership
Atholville	1,617	6,104	838	8,559	6.18
Bas-Caraquet	316	11,929	2,295	14,540	15.45
Bathurst	40,930	31,854	6,411	79,195	8.22
Beresford	2,338	32,713	2,054	37,105	10.66
Campbellton	25,190	21,442	5,561	52,193	6.54
Caraquet	366	16,925	1,616	18,907	5.38
Dalhousie	15,954	14,748	1,990	32,692	7.98
Lamèque	190	9,701	603	10,494	5.83
Petit-Rocher	1,358	22,295	1,644	25,297	9.66
Shippagan	318	14,362	2,462	17,142	7.20
Tracadie-Sheila	1,291	37,490	3,104	41,885	7.44

1 All other materials includes books in languages other than English or French as well as audiovisual materials, periodicals, etc.

Fundy Library Region

	Population Served	Size[1]	Hours Open per week	Number of employees[2]	Holdings	Memberships
Campobello	1,056	89.00	15.00	0.50	9,162	809
Grand Manan	2,460	320.00	42.50	2.00	23,514	1,946
Kennebecasis[3]	27,226	733.00	49.50	5.00	47,307	14,808
Le Cormoran	68,043	560.00	45.00	2.00	31,675	1,632
Saint John	68,043	4,552.00	52.00	16.50	163,971	24,946
East Branch	68,043	424.00	47.00	3.50	33,957	8,487
West Branch	68,043	416.00	47.00	3.50	29,778	10,218
St. Andrews	1,798	492.00	35.00	1.50	22,601	3,184
St. Stephen	4,780	403.00	37.00	2.00	28,561	5,230
Sussex	11,607	720.00	37.00	3.00	42,103	7,972

Haut-Saint-Jean Library Region

	Population Served	Size[1]	Hours Open per week	Number of employees[2]	Holdings	Memberships
Edmundston	16,643	1,654.00	43.00	10.50	47,995	9,791
Florenceville	860	394.00	35.00	2.00	26,316	4,413
Grand Falls	5,650	479.00	35.00	2.00	30,019	5,265
Hartland	947	340.00	35.50	2.00	17,127	2,447
Kedgwick	1,146	297.00	30.00	2.00	12,706	1,639
Nackawic	977	210.00	35.00	1.50	18,837	2,480
Perth-Andover	1,797	345.00	31.00	1.50	22,427	2,864
Plaster Rock	1,150	266.00	35.00	1.50	18,675	1,675
Saint-François[3]	1,339	483.00	30.00	2.00	16,441	1,392
Saint-Léonard	1,352	315.00	31.00	2.00	20,689	1,814
Saint-Quentin	2,250	465.00	30.00	2.00	20,436	2,160
Woodstock	5,113	546.00	45.00	4.00	37,420	7,466

1 Square Meters.
2 Includes permanent positions only. Does not include summer students, casuals, etc.
3 Population served represents the combined population of partner communities.

Fundy Library Region

	English Books Circulation	French Books Circulation	All Other Materials[1] Circulation	Total Circulation	Circulation per Membership
Campobello	3,141	11	404	3,556	4.40
Grand Manan	22,605	80	2,376	25,061	12.88
Kennebecasis	98,283	3,003	15,366	116,652	7.88
Le Cormoran	805	27,631	2,158	30,594	18.75
Saint John	87,014	1,199	37,143	125,356	5.03
Saint John	53,521	359	9,510	63,390	7.47
Saint John	71,799	433	6,953	79,185	7.75
St. Andrews	21,133	204	8,170	29,507	9.27
St. Stephen	27,491	435	7,534	35,460	6.78
Sussex	47,891	468	6,336	54,695	6.86

Haut-Saint-Jean Library Region

	English Books Circulation	French Books Circulation	All Other Materials[1] Circulation	Total Circulation	Circulation per Membership
Edmundston	15,932	62,090	11,508	89,530	9.14
Florenceville	32,950	254	7,599	40,803	9.25
Grand Falls	11,364	19,793	4,771	35,928	6.82
Hartland	16,788	156	5,904	22,848	9.34
Kedgwick	414	21,910	3,682	26,006	15.87
Nackawic	11,117	91	2,908	14,116	5.69
Perth-Andover	20,982	134	4,173	25,289	8.83
Plaster Rock	13,733	166	2,306	16,205	9.67
Saint-François	1,110	14,961	3,737	19,808	14.23
Saint-Léonard	3,029	11,305	2,234	16,568	9.13
Saint-Quentin	850	30,010	3,692	34,552	16.00
Woodstock	64,653	1,011	14,498	80,162	10.74

1 All other materials includes books in languages other than English or French as well as audiovisual materials, periodicals, etc.

York Library Region

	Population Served	Size[1]	Hours Open per week	Number of employees[2]	Holdings	Memberships
Boiestown	2,414	168.58	35.00	2.00	17,536	1,634
Chatham	18,129	598.00	35.00	2.00	25,240	4,851
Chipman	1,291	225.00	30.00	2.00	17,669	1,390
Doaktown	888	150.10	35.00	2.00	23,447	1,364
Dr. M. Michaud	50,535	823.00	50.00	3.00	38,972	4,256
Fredericton	50,535	1,980.00	50.00	18.50	140,842	33,920
Harvey	352	112.50	30.25	1.00	17,775	1,398
McAdam	1,404	151.02	36.25	1.50	9,744	1,218
Minto	2,681	268.00	30.00	2.00	13,587	1,668
Nashwaaksis	50,535	675.00	50.00	4.00	33,643	5,541
Newcastle	18,129	936.00	35.00	2.00	39,321	7,023
Oromocto	8,402	650.00	51.00	5.00	73,167	9,885
Père Louis Lamontagne	18,129	340.00	35.00	2.00	20,215	961
Stanley	433	198.00	29.00	1.00	17,050	1,074

1 Square Meters.
2 Includes permanent positions only. Does not include summer students, casuals, etc.

York Library Region

	English Books Circulation	French Books Circulation	All Other Materials[1] Circulation	Total Circulation	Circulation per Membership
Boiestown	12,163	30	1,146	13,339	8.16
Chatham	35,182	456	10,481	46,119	9.51
Chipman	12,326	36	2,268	14,630	10.53
Doaktown	13,405	7	5,582	18,994	13.93
Dr. M. Michaud	2,467	55,759	12,740	70,966	16.67
Fredericton	236,049	5,537	113,839	355,425	10.48
Harvey	16,749	1,153	4,097	21,999	15.74
McAdam	4,510	22	1,027	5,559	4.56
Minto	10,307	130	1,019	11,456	6.87
Nashwaaksis	41,803	2,021	7,666	51,490	9.29
Newcastle	37,335	239	6,566	44,140	6.29
Oromocto	61,074	2,663	10,479	74,216	7.51
Père Louis Lamontagne	235	14,980	4,048	19,263	20.04
Stanley	9,012	54	930	9,996	9.31

1 All other materials includes books in languages other than English or French as well as audiovisual materials, periodicals, etc.

Municipal Funding[1]

Albert-Westmorland-Kent Library Region

	Size[2]	Municipal Contribution[3]		Total	Population Served	Municipal contribution per capita[4]
		Capital[5 †]	Operations			
Bouctouche	167.00	$4,238.48	$13,920.85	$18,159.33	2,383	$7.62
Cap-Pelé	495.00	$1,100,000.00	$3,000.00	$1,103,000.00	2,279	$483.98
Dieppe	800.00	$0	$382,030.00	$382,030.00	18,565	$20.58
Dorchester	135.00	$1,378.57	$6,266.01	$7,644.58	1,119	$6.83
Hillsborough	42.00	$0	$10,246.08	$10,246.08	1,292	$7.93
Memramcook	325.00	$2,266.26	$43,884.39	$46,150.65	4,638	$9.95
Moncton	3,344.00	$84,047.00	$670,966.00	$755,013.00	64,128	$11.77
Petitcodiac	150.00	$3,288.00	$15,310.00	$18,598.00	1,368	$13.60
Port Elgin	52.00	$7,226.31	$8,639.75	$15,866.06	451	$35.18
Richibucto	223.00	$178.90	$15,372.20	$15,551.10	1,290	$12.06
Riverview	353.00	$2,000,000.00	$3,869.00	$2,003,869.00	17,832	$112.37
Rogersville	244.00	$26,462.00	$0	$26,462.00	1,247	$21.22
Sackville	427.00	$0	$28,672.50	$28,672.50	5,411	$5.30
Saint-Antoine	250.00	$0	$23,000.00	$23,000.00	1,546	$14.88
Salisbury	169.00	$7,240.06	$18,129.92	$25,369.98	2,036	$12.46
Shediac	303.00	$0	$108,000.00	$108,000.00	5,497	$19.65

Chaleur Library Region

	Size[2]	Municipal Contribution[3]		Total	Population Served	Municipal contribution per capita[4]
		Capital[5 †]	Operations			
Atholville	385.00	$5,010.82	$64,443.81	$69,454.63	1,317	$52.74
Bas-Caraquet	125.00	$0	$34,007.50	$34,007.50	1,471	$23.12
Bathurst	867.00	$4,413.53	$58,790.02	$63,203.55	12,714	$4.97
Beresford	274.00	$61,181.27	$38,121.29	$99,302.56	4,264	$23.29
Campbellton	719.00	$621.00	$105,795.00	$106,416.00	7,384	$14.41
Caraquet	348.00	$0	$50,956.63	$50,956.63	4,156	$12.26
Dalhousie	719.00	$8,215.00	$28,498.00	$36,713.00	3,676	$9.99
Lamèque	324.00	$0	$23,380.00	$23,380.00	1,422	$16.44
Petit-Rocher	212.00	$0	$29,999.00	$29,999.00	1,949	$15.39
Shippagan	418.00	$0	$40,198.00	$40,198.00	2,754	$14.60
Tracadie-Sheila	278.00	$0	$56,500.00	$56,500.00	4,474	$12.63

1 Overall, the Province funds approximately 70% of the operation of the public library system through NBPLS. The figures reported are the approximately 30% contribution by community partners: participating municipalities, community centres, associations of persons or, in the case of public-school libraries, school districts. These percentages are based on the provincial total and vary across libraries.

2 Square Meters.

3 Figures reported as submitted by partners.

4 Contribution per capita for municipalities is based on the municipal population as published in the 2006 Census of Canada.

5 Please see Appendix B for more details on capital expenditures.

Municipal and School District Funding[1]

Fundy Library Region

	Size[2]	Municipal Contribution[3]		School District Contributions[3]	
		Capital[4] [7]	Operations	Operations / Collections	Salaries
Campobello	89.00	$0	$13,700.00	$0	$0
Grand Manan	320.00	$1,929.99	$23,374.35	$12,411.21	$49,581.80
Kennebecasis	733.00	$8,533.00	$111,823.00	$0	$0
Le Cormoran[5]	560.00	$0	$14,511.19	$5,696.66	$65,473.57
Saint John[6]	4,552.00	$54,900.00	$739,589.00	$0	$0
St. Andrews	492.00	$6,313.00	$32,053.00	$0	$0
St. Stephen	403.00	$0	$54,895.00	$0	$0
Sussex[7]	720.00	$9,931.57	$126,403.65	$0	$0

Haut-Saint-Jean Library Region

	Size[2]	Municipal Contribution[3]		School District Contributions[3]	
		Capital[4] [7]	Operations	Operations / Collections	Salaries
Edmundston	1,654.00	$8,910.65	$153,701.39	$0	$0
Florenceville	394.00	$3,075.42	$37,835.74	$0	$0
Grand Falls	479.00	$0	$37,755.88	$0	$0
Hartland	340.00	$5,900.00	$32,100.00	$0	$0
Kedgwick	297.00	$12,000.00	$31,621.65	$0	$0
Nackawic[8]	210.00	$2,351.17	$3,271.00	$8,073.77	$16,760.01
Perth-Andover	345.00	$5,467.61	$27,416.52	$0	$0
Plaster Rock	266.00	$2,565.00	$3,435.00	$19,326.00	$32,290.15
Saint-François	483.00	$8,904.00	$71,885.00	$0	$0
Saint-Léonard	315.00	$16,182.30	$25,517.13	$0	$0
Saint-Quentin	465.00	$0	$49,530.05	$0	$0
Woodstock	546.00	$0	$39,695.00	$0	$0

1 Overall, the Province funds approximately 70% of the operation of the public library system through NBPLS. The figures reported are the approximately 30% contribution by community partners: participating municipalities, community centres, associations of persons or, in the case of public-school libraries, school districts. These percentages are based on the provincial total and vary across libraries.

2 Square Meters.

3 Figures reported as submitted by partners.

4 Please see Appendix B for more details on capital expenditures.

5 Public-school library in a community centre; municipal contribution is from the community centre.

6 Multi-branch library funded by the same municipality.

7 Municipal contribution is from the Town of Sussex ($100,423.00), and the Village of Sussex Corner and the LSDs of Sussex and Studholm ($35,912.22). The per capita contribution for the population of the town of Sussex made by the town is $23.68 per capita.

8 The municipality of Nackawic pays 50% of the school district salary costs (25% of the total salary costs). This figure is included in the figures reported by the school district.

Municipal and School District Funding[1]

Fundy Library Region

	Total[2]	Population Served	Municipal contribution per capita[3]	School district contribution per capita[4]	Total partner contributions per capita
Campobello	$13,700.00	1,056	$12.97	$0	$12.97
Grand Manan	$87,297.45	2,460	$10.29	$25.20	$35.49
Kennebecasis	$120,356.00	27,226	$4.42	$0	$4.42
Le Cormoran	$85,681.42	68,043	$0.21	$1.05	$1.26
Saint John	$794,489.00	68,043	$11.68	$0	$11.68
St. Andrews	$38,366.00	1,798	$21.34	$0	$21.34
St. Stephen	$54,895.00	4,780	$11.48	$0	$11.48
Sussex	$136,335.22	11,607	$11.75	$0	$11.75

Haut-Saint-Jean Library Region

	Total[2]	Population Served	Municipal contribution per capita[3]	School district contribution per capita[4]	Total partner contributions per capita
Edmundston	$162,612.04	16,643	$9.77	$0	$9.77
Florenceville	$40,911.16	860	$47.57	$0	$47.57
Grand Falls	$37,755.88	5,650	$6.68	$0	$6.68
Hartland	$38,000.00	947	$40.13	$0	$40.13
Kedgwick	$43,621.65	1,146	$38.06	$0	$38.06
Nackawic	$30,455.95	977	$5.75	$25.42	$31.17
Perth-Andover	$32,884.13	1,797	$18.30	$0	$18.30
Plaster Rock	$57,616.15	1,150	$5.22	$44.88	$50.10
Saint-François	$80,789.00	585	$138.10	$0	$138.10
Saint-Léonard	$41,699.43	1,352	$30.84	$0	$30.84
Saint-Quentin	$49,530.05	2,250	$22.01	$0	$22.01
Woodstock	$39,695.00	5,113	$7.76	$0	$7.76

1 Overall, the Province funds approximately 70% of the operation of the public library system through NBPLS. The figures reported are the approximately 30% contribution by community partners: participating municipalities, community centres, associations of persons or, in the case of public-school libraries, school districts. These percentages are based on the provincial total and vary across libraries.

2 Municipal contribution plus school district contribution.

3 Contribution per capita for municipalities is based on the municipal population as published in the 2006 Census of Canada.

4 School district contribution per capita is based on the municipal population.

Municipal and School District Funding[1]

York Library Region

	Size(m^2)	Municipal Contribution[2]		School District Contributions[2]	
		Capital[3]	Operations	Operations / Collections	Salaries
Boiestown	168.58	$0	$3,000.00	$4,934.98	$49,641.88
Chatham[4]	598.00	$45,108.69	$48,682.00	$0	$0
Chipman	225.00	$200.00	$28,675.00	$0	$0
Doaktown	150.10	$0	$12,000.00	$6,664.85	$49,806.58
Dr. M. Michaud[5]	823.00	$2,200.00	$15,560.00	$9,480.00	$66,146.37
Fredericton[6]	1,980.00	$81,995.00	$355,607.00	$0	$0
Harvey	112.50	$1,943.17	$0	$7,506.49	$28,882.05
McAdam	151.02	$0	$9,597.81	$0	$0
Minto	268.00	$1,340.71	$19,887.18	$0	$0
Nashwaaksis[6]	675.00	$0	$7,225.00	$46,820.47	$73,886.21
Newcastle[4]	936.00	$4,800.00	$130,274.00	$0	$0
Oromocto	650.00	$0	$84,982.04	$0	$0
Père Louis Lamontagne[5]	340.00	$4,945.00	$18,459.00	$1,928.00	$43,537.16
Stanley	198.00	$0	$1,000.00	$4,684.62	$20,580.10

	Total[7]	Population Served	Municipal contribution per capita[8]	School district contribution per capita[9]	Total partner contributions per capita
Boiestown	$57,576.86	2,414	$1.24	$22.61	$23.85
Chatham	$93,790.69	18,129	$5.17	$0	$5.17
Chipman	$28,875.00	1,291	$22.37	$0	$22.37
Doaktown	$68,471.43	888	$13.51	$63.59	$77.11
Dr. M. Michaud	$93,386.37	50,535	$0.35	$1.50	$1.85
Fredericton	$437,602.00	50,535	$8.66	$0	$8.66
Harvey	$38,331.71	352	$5.52	$103.38	$108.90
McAdam	$9,597.81	1,404	$6.84	$0	$6.84
Minto	$21,227.89	2,681	$7.92	$0	$7.92
Nashwaaksis	$127,931.68	50,535	$0.14	$2.39	$2.53
Newcastle	$135,074.00	18,129	$7.45	$0	$7.45
Oromocto	$84,982.04	8,402	$10.11	$0	$10.11
Père Louis Lamontagne	$68,869.16	18,129	$1.29	$2.51	$3.80
Stanley	$26,264.72	433	$2.31	$58.35	$60.66

1 Overall, the Province funds approximately 70% of the operation of the public library system through NBPLS. The figures reported are the approximately 30% contribution by community partners: participating municipalities, community centres, associations of persons or, in the case of public-school libraries, school districts. These percentages are based on the provincial total and vary across libraries.
2 Figures reported as submitted by partners.
3 See Appendix B for more details on capital expenditures.
4 The Chatham and Newcastle public libraries are both funded by the City of Miramichi.
5 Public-school library in a community centre; municipal contribution is from the community centre.
6 The Nashwaaksis and Fredericton libraries are both funded by the City of Fredericton.
7 Municipal contribution plus school district contribution.
8 Contribution per capita for municipalities is based on the municipal population as published in the 2006 Census of Canada.
9 School district contribution per capita is based on the municipal population.

Appendix A – Definitions

E-Library Services

Full Text Periodicals Available Online: number of periodicals for which the full-text of the articles can be consulted via electronic reference tools.

Licensed Electronic Reference Tools: licenses negotiated with vendors to provide access to electronic reference tools. Also known as Electronic Resources.

Online Renewal of Loans: renewals of loaned materials made by patrons using the Vision catalogue on the Internet.

Public Access Computer Use: number of people who registered to use public access computers in public libraries. Numbers compiled from the sign-up sheets used by libraries.

Public Access Computers: computers available for public use for Internet access, office applications (e.g. word processing), educational software, etc.

Quaestio: NBPLS' virtual reference service where reference questions can be sent and answered by email.

Visits to the NBPLS Website: number of times that the NBPLS website was loaded by an Internet browser.

Visits to the Virtual Reference Library: number of times that the Virtual Reference Library was loaded by an Internet browser.

Visits to the Vision Online Catalog: number of sessions initiated by patrons on the online catalog.

Finances

Adopt-a-Book: a program designed to improve collection building in public libraries by offering a direct way for patrons to buy library materials for their library or bookmobile.

Budget Allocation: all funding awarded by the Province to the public library system. Includes the estimated annual revenue from fines.

Capital: municipal spending for the purchase of land, building construction or renovation, furniture, or equipment.

Collection Development: expenditure for the purchase of library materials.

Collection Development Contributions from All Sources: expenditure for the purchase of library materials from all sources, which includes funds from: regular budget, operational and salary savings, donations and grants, and the contributions of the New Brunswick Public Libraries Foundation. Also includes the provincial office contribution through the purchase of electronic resources, materials purchased for the professional collection, books purchased for the Hackmatack program, gifts of library materials presented to commemorate library anniversaries, and any additional funds allocated during the year.

Collection Development - Operational & Salary Savings: funds from salary savings from vacant positions and from savings on operational costs that are invested in collection development by the regional offices.

Collection Development - Regular Budget: funds allocated to the library regions at the beginning of the fiscal year from the provincial budget for the purchase of materials for public libraries and bookmobiles.

Community Support: expressed in contributions of time, money and materials to public libraries. Includes money donated for newspaper and periodical subscriptions.

Fees, Other: revenue received through fees for lost materials, issuing temporary cards, the sale of used books, etc.

Fines: revenue received from overdue fines.

Grants: funds awarded by outside agencies.

In Kind Donations (collections): primarily includes donated books and other library materials added to public library collections and calculated at the rate of $15 per item.

In Kind Donations (other): includes donated items other than books and library materials that are valued by purchase receipt or appraised value. Example: furniture, work of art, etc.

Municipal Contribution: total money spent by municipalities to cover their areas of responsibility and other expenses. Municipal funding is subdivided into operations and capital expenditure.

Operations/Collections: money spent by school districts in the operation of public-school libraries other than for reimbursed salaries. Includes improvements to the facility and excludes the cost of textbooks for the school.

Operations (Municipal): municipal spending for rent, heat, electricity, equipment contracts or rental, maintenance, cleaning, snow removal, repairs, mortgage payments and insurance.

Operations (Provincial): provincial expenditure for day-to-day operation of the public library system such as office supplies, automation, equipment and travel.

Salaries and Benefits: provincial expenditure for staff salaries and benefits.

School District Contribution: combined total of the salary and benefits costs (see School District Recoveries) and spending for operations and collections as defined in public-school library partnerships.

School District Recoveries: reimbursement to the regional offices of 50% of the costs of salaries and benefits incurred in the operation of public-school libraries.

Holdings

Books: refers to book format only.

DVDs: movies or sound recordings in digital format that are stored on a disc.

Holdings: all materials available in public libraries and bookmobiles in New Brunswick.

Microforms: materials on microfiche and microfilm.

Non-Book Materials: includes all materials available in formats other than the book.

Other Materials: includes, among other things, kits, vertical files, and public use software.

Periodicals: magazines, newspapers and other publications issued in installments. Reported as the number of individual subscriptions.

Sound Recordings: audio materials for use by the general public. (example: cassettes, compact discs, etc.)

Talking Books: audio collections restricted for the use of people with print disabilities.

Video Cassettes: materials on videocassette.

Programs

Babies in the Library: a provincial program for babies from birth to 18 months. Caregivers and babies share books, movement, songs, action rhymes and more.

Hackmatack Program: a literary program designed for young readers in Atlantic Canada where children aged nine to twelve (grades 4 to 6) read from a selection of outstanding Canadian books and vote for the winners of the Hackmatack Children's Choice Book Award.

Read to Me Pre-school Reading Program: a component of the province-wide Summer Reading Club Program aimed at promoting reading to children who are not yet able to read for themselves.

Summer Reading Club: a province-wide program aimed at promoting reading to children and youth during the summer.

Staffing

Full Time: a full time employee works 36.25 hours per week.

Para-professional: all permanent employees who are not professional librarians.

Part Time: a part time employee works less than 36.25 hours per week.

Professional: all permanent employees who have a Master's degree from a library and/or information studies education program accredited by the American Library Association.

Usage of Services

Bookmobiles: mobile library service provided via vehicles equipped as libraries that travel to communities located at a distance from public libraries.

Circulation: items loaned to library patrons. Does not include material consulted in-house.

Deposits: block loans of library materials to institutions outside the public library system.

Hold: a request placed in the Vision online catalogue for a patron.

In-house Use: the number of materials used inside the library and not checked out. Includes any items removed from their usual location by library users, or by staff for library users. The figure is calculated using a formula established following a four-year study of in-house use which established in-house use at 55% of circulation.

Interlibrary Loan: items borrowed from or loaned to a library outside the New Brunswick public library system in response to patron requests.

Membership: number of patrons who have obtained a library card to enable them to use the services of the public library system.

Population Served: census population of communities served either by freestanding public libraries, public-school libraries or bookmobile stops.

Program: a planned presentation or activity given at a scheduled time by library staff or another resource person to a group of library users.

Reference Question: a request for information made directly by a library user to staff that involves the knowledge, use, recommendation, interpretation or instruction in the use of information sources by library staff. A reference transaction can be made by a patron in person, over the phone, by regular mail, by fax or online (through Quaestio). Information sources can be printed, audio-visual or electronic, and may refer to a source outside the library.

Usage: the number of library materials used (circulation and in-house use).

Usage Per Membership: the number of materials used (circulation and in-house use) divided by the number of library patrons.

Visit: a scheduled or unscheduled visit by a group to use the resources of a public library that does not involve a planned presentation by staff or other resource person.

Appendix B – Capital Projects

Expansions, Moves & Renovations Valued in Excess of $25,000

Municipality	Type of Project	Cost	Municipal Contribution	Community Contribution	Other Contributions
Beresford	Elevator and emergency exit	$111,181.27	$61,181.27	$0	$50,000.00
Cap-Pelé	Library construction	$1,500,000.00	$1,100,000.00	$0	$400,000.00
Chatham	Roof replacement	$67,105.38	$33,552.69	$0	$33,552.69
Riverview	Construction of new library	$2,000,000.00	$2,000,000.00	$0	$0
Rogersville	Establishment of new library	$48,462.00	$26,462.00	$22,000.00	$0

Municipal Contribution: cost borne by local government or the association of persons acting as a municipality.

Community Contribution: money contributed through community action such as fundraising and donations from local businesses.

Other Contributions: money that cannot be defined as having been contributed by either the municipality or the community.

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